

Roadside Service Technician

Job Summary:

McGann and Chester, LLC Roadside Service Technicians have been repairing diesel trucks for decades. We have some of the most skilled and experienced diesel technicians running service trucks throughout Western PA. We respond in well-equipped, fully stocked service trucks and are dedicated to a full range of mobile diesel truck and trailer repairs. We are currently hiring for someone to join our Roadside Service Team.

Duties/Responsibilities:

Drive a Tow Truck to designated vehicle pick up sites

Roadside Assistance services: tire changes, lockouts, battery install, jump starts, fuel delivery, etc.

Meet service level agreements, assigned ETA's

Provide status updates, communicate with dispatchers

Provide customer service, communicate and accommodate customers

Maintain assigned truck - daily inspections, keep truck clean and organized and fully stocked

Qualifications

3+ years tow truck driving/repair experience required

Diesel repair experience required

Diesel certification and license preferred

A valid driver's license and clean driving record; CDL license is preferred

Valid medical card required

Must pass background and drug screening

Must be able to work long hours when needed and be on-call

Excellent verbal and written communication skills a plus with basic computer skills a must

Required Skills/Abilities:

Working knowledge of computer-based diagnostic software for OEM's and component manufacturers

Expert knowledge and skill of all vehicle systems and components

Moderate knowledge and skill in diagnosis and repair of electrical systems on all equipment

Moderate knowledge and skill in Preventive Maintenance Inspections (PMI) and repair

Basic knowledge and skill in welding and cutting (gas, electric, MIG, TIG)

Basic computer skills and knowledge

Moderate knowledge of all DOT (FMCSA) regulations

Basic knowledge of OSHA safety regulations

Basic knowledge of environmental regulations

The employee is Repair work requires excellent hand and finger dexterity used for wrenches, hand tools, and other shop equipment.

Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and the ability to adjust focus.

Physical Requirements:

Ability to operate various pieces of equipment

Ability to stand, sit, walk, bend, and reach

Ability to push/pull

Ability to lift /carry

Ability to grasp tools

Ability to perform Repetitive motion: wrenches and hand tools

Bending, lifting and/or twisting

Writing

Talking on the phone

Education and Experience:

High school diploma or equivalent

Shift/Schedule

McGann and Chester is a 24 hours, 365 days business operation. Roadside Service Technicians will be required to be available to work all shifts, including weekends and holidays, and/or on-call as needed.

This description does not encompass all functions of the Roadside Service Technician. Other duties may be assigned and must be completed as instructed.